

Occupational Health Management System (OHMS)

SUBSTITUTE SENATE BILL 5801 (SSB 5801)

An act relating to establishing medical provider networks and expanding centers for occupational health and education in the industrial insurance system; amending RCW 51.36.010; providing an effective date; and declaring an emergency.

RCW 51.36.010 (SECTION 5.G.)

The department shall develop electronic methods of tracking evidence-based quality measures to identify and improve outcomes for injured workers at risk of developing prolonged disability. In addition, these methods must be used to provide systematic feedback to physicians regarding quality of care, to conduct appropriate objective evaluation of progress in the centers for occupational health and education, and to allow efficient coordination of services.

OCCUPATIONAL HEALTH MANAGEMENT SYSTEM (OHMS) FUNCTIONALITY

CARE COORDINATION – PROVIDE EFFICIENT COORDINATION OF SERVICES TO INJURED WORKERS TO REDUCE DISABILITY AND IMPROVE OUTCOMES.

- A case management system to monitor and manage care coordination
- Access to L&I claim information
- Workflow, alerts, and triggers
- Track claim interventions
- Coordinate referrals and communication

BEST PRACTICES – PROMOTE ADOPTION OF OCCUPATIONAL HEALTH BEST PRACTICES BY PROVIDERS.

- Trigger, track, and measure adherence to best practices
- Support functional scales and questionnaires
- Monitor results and outcomes
- Knowledgebase of articles and tutorials

PROVIDER SUPPORT – GENERATE SYSTEMATIC FEEDBACK TO PHYSICIANS REGARDING IDENTIFIED BEST PRACTICES.

- Communication to providers regarding best practice activities
- Provider reporting and communication with COHEs
- Support for Learning Management capabilities

COHE SUPPORT – PROVIDE OBJECTIVE EVALUATION OF PROGRESS AT COHEs.

- COHE reporting and communication to L&I
- Produce, deliver, and notify users of standard predefined reports
- Data aggregation and statistical analysis
- Ad hoc reporting

PRODUCT & SERVICES ACQUISITION

- **July 1, 2012** – RFP Released to Vendor Community
- **September 14, 2012** – Apparently Successful Vendor Announced
- **September 14-October 26, 2012** – Contract Negotiations
- **December 3, 2012** – Vendor On Site
- **June 30, 2013** – Release 1 OHMS